

Altwater-Service

1. Page Repair Order

please e-mail to:

info@retrochecker.de

or fax to:

+49 (6158) 828307

IMPORTANT:

Do **NOT** send any goods to Altwater-Service without prior notice. Unannounced consignments will be returned to the sender automatically.

Please send the goods, well packed, to:

Altwater-Service

Wingertstrasse 1a
D-64589 Stockstadt
Germany

Email: info@retrochecker.com

Your invoice address / delivery address:

Company:

Legal form (e.g.: Ltd):

Dept.:

Contact Person:

Address:

ZIP / City:

VAT-Reg-No.:

State / Country:

Phone:

Fax:

Email:

Instrument- and Failure Information:

Instrument-Type: Serial-No.:

Reason for repair / complaint (Please describe the problem as precisely as possible):

Permanent Problem

Sporadic Problem

- We charge a fee of 98,00€ for a cost estimate. This fee will be balanced with the costs of eventual repair.
- Manipulations on the instrument through unauthorized persons result automatically in expiration of the warranty.

Yes, please give me a cost estimate

Please do always include the charging unit and the reference sample when returning instruments

Altwater-Service

2. Page Repair Order

Data Protection:

Altwater-Service take the protection of your personal data very seriously. We treat your personal data confidentially and according to the legal data protection regulations and this Privacy Policy. The use of our website is generally possible without providing personal data. Personal data, such as names, addresses or email addresses, are always provided on a voluntary basis when possible. Those data will not be passed on to third parties.

Right to Information, Deletion, Blocking:

You have the right to be informed about your personal data, their origin and the purpose of data processing, as well as the right to correct, block or delete those data at any time and free of charge. For further questions, and questions concerning personal data, feel free to contact us under the address or email address.

Shipping insurance:

1. Regular shipping insurance 500,-€, costs for EU shipping: 52,-€
2. 2000,-€ shipping insurance, costs for EU shipping: 79,-€
3. 5000,-€ shipping insurance, costs for EU shipping: 123,-€

Please select one option. If you don't select an option, we will use regular shipping (insurance: 500,-€). Maximum package weight: 10kg.

For shipping costs outside EU please ask.

.....
Date

.....
Signature

Company Stamp

Please do always include the charging unit and the reference sample when returning instruments